CITY OF ORLEANS NEWSLETTER

Summer 2020

13880 253rd Avenue P.O. Box 345 Orleans, IA 51360
(712)336-8156 cityoforleansia@outlook.com www.orleans.govoffice.com

Mayor: Bill Maas 320-6227 Term expires 12/31/2021
Council: Keith Ostrum 336-0663 Term expires 12/31/2021
Council: Eric Anderson 336-4498 Term expires 12/31/2021
Council: Kristine Hoss 330-4510 Term expires 12/31/2023
Council: Ben Radcliffe 330-1575 Term expires 12/31/2021
Council: Terry Wilts 605-351-3768 Term expires 12/31/2023
City Clerk: Vrenae Daly 330-4512 Appointed

City Administration

The City council meets regularly the 2nd Monday of each month starting at 7pm. All City meetings are held at Orleans City Hall. The public is welcome to attend. Notifications of hearings are placed in the Dickinson County News and all other meeting notices are posted at City Hall on website and announced on KUOO. Council minutes are posted on the City's website.

Orleans city clerk does not have office hours. It is a Part-time position. She is available by phone, email and by appointment. No weekend or evening calls (after 5:30 p.m.) please.

Building Permit Requirements

Orleans has adopted a Zoning Ordinance relating to the proper use of land within the City Limits. Building permits are ***required*** for all construction projects such as decks, patios, fences, additions, yard sheds, buildings, moved in structures, signs, etc.. **Permits must be obtained PRIOR to any construction and permit fees must be paid at the time of application**. Incomplete applications will be returned. All permits are reviewed by NW IA Planning so please allow up to 5-7 working days for permits to be processed. To assist in the permit process, please have property lines marked and the proposed area of construction staked out.

Violations of permits/ordinances may result in fines of $100 per day per violation. Permits are also required for driveways and any excavation in City streets or City right-of-way PRIOR to improvements being made. Our ordinance is posted on the City's website along with applications and current fee schedule. You may also contact the City Clerk for permit applications and associated fees.

Iowa One Call

Iowa law requires that any person, homeowner, professional, public or private entity, planning to engage in any form of excavation within the state of Iowa must notify the Iowa One Call notification system at 1-800-292-8989 or 811 at least 48 hours prior to excavating.

Lift Station alarm

If you hear the alarm, please be courteous and report by calling 712-336-2525.

Garbage Service

Garbage pickup: Mondays & Thursdays - May - September
Mondays only - October – April - set at curb by 7:00 am

The garbage containers provided by Town & Country are the only containers allowed for waste pickup. These containers are paid for by the City and MUST remain with the property. The city will bill you for the cost if a replacement container is requested. Garbage service is for household waste/refuse only, **no** commercial or construction materials, landscape waste or hazardous materials allowed. To assure pickup of these containers, garbage must be placed completely inside the container & the lid completely closed. **Containers are to be set at the curb by 7AM with the wheels away from the curb.** Four feet of clear space should be provided on both sides of the container. This service is provided to Orleans residents thru property tax revenues at **no** additional cost to residents. Residents engaged in construction/remodeling projects should contact Town & Country directly at 712-472-2493 for a bin to dispose of your construction waste at your own expense.

Landscape Waste

The Cities of Orleans and Spirit Lake offer the landscape waste site located East of Orleans on 140th St (on North side of road) **The site has new hours of operation and will have an attendant on site during those hours- Saturdays 9-5, Sundays 1-5, & Tuesdays & Thursdays 3-7.** You will need identification for attendant to utilize this site. You MUST be a resident in order to access the site. **No large branches, trees or tree trunks greater than 6" will be accepted. (**These larger items can be taken to the Dickinson County Recycling Center and A34 East of Milford.) There is no cost for **Orleans residents** and **property owners** to use this facility at this time so please use it responsibly. **NO COMMERCIAL USE ALLOWED**. Questions? Please contact City of Spirit Lake at 712-336-1871

Recycling

The City provided recycling bin is located on 140th St. one block South of City Hall & 1/2 block East. **This is for residential use only!** Plastic, metal, glass & cardboard items are accepted. **Please DO NOT leave anything on the ground or around bin**.

City of Orleans Clean-up Day

For the safety of our citizens and workers, due to the uncertainty of the Coronavirus pandemic there will be **no clean-up day** in Orleans for 2020. Should you need to dispose of white goods, the Dickinson County Landfill Commission operates a drop point for white and brown goods, paint & landscape in Milford. You will need to find someone to haul your items as Orleans does not provide this service. Hours of operation call 712-338-2549 or online www.dickinsonrecycling.com

Summer Visitors and Coronavirus Cautions

It has been a rough start to 2020 and the start of the Summer at the Lakes is also off to a difficult and slow start. Orleans is respectfully asking those returning to their Summer homes or visiting the Lakes area to self-quarantine in case you have been exposed to COVID-19 in your travels to the lakes and limit your trips to local stores and businesses. If you are sick or not feeling well, please stay home to stop the spread. We urge EVERYONE to continue social distancing, no gathering of large groups and be sure to wash your hands! If you are experiencing symptoms, please call Lakes Regional COVID-19 hotline at 712-336-6696.

Big Spirit Lake Protective Association and East Okoboji Lakes Improvement Corp.

These groups have provided marker buoys, sponsorship of fireworks, beach cleanup, input at water safety and dock regulation meetings, and supports water quality testing & improvement, rain garden projects, etc. Consider being a *"friend"* of the lakes and join one of these organizations today. Further information is available at http://www.theslpa.org/ and http://www.eastokobojilakes.org/wp/

Public Parks

The City of Orleans owns Sunset Park and has made many improvements to the park with new playground equipment and benches. Please do your part in keeping in clean. Note: the park next to the spillway is not owned by the City of Orleans.

Dogs

All dogs are to be leashed whenever not on the owner's property and especially if taken to the City Park/access, where they must be leashed and cleaned up after. Nuisance barking/howling complaints will be dealt with by a warning notice. Further complaints will result in a police call and you could be billed for this service call. Most complaints appear to occur when owners are absent and the dog is left home alone. Confining the dog indoors, purchasing a barking deterrent collar, proper training, etc. are options suggested to be utilized for problems of this nature. Please respect your neighbors rights at all times and do not allow your pet to bark, howl, or run at large. Residents finding stray dogs may transport them to the Animal Shelter located west of the Waste Water Treatment Plant north of Milford. Some folks notify KUOO radio with a description and location of the stray to try to find the owners.

Police Protection

Orleans has a contractual agreement with the Spirit Lake Police Department for law enforcement. The need for police action should be directed to them at 336-5776 or 911 in an emergency. The City is charged a fee for each police call. This fee may be billed to the person responsible for causing the nuisance or criminal action which initiates the call, those who initiate false 911 calls, or frivolous calls. Please be alert regarding any suspect behavior and vehicles, write down the license numbers and dates for possible reporting to police.

Quiet Hours

The hours between 10:30 p.m. and 7:00 a.m. are designated**,** by Ordinance, as "quiet hours" in all City parks, camping areas, and public accesses. Noise shall be kept to a minimum, there shall be no shouting, yelling, singing, electronically produced sound, or activities that produce levels of noise disturbing to nearby residents. During quiet hours internal combustion engines shall be operated at idle or the lowest practical speed.

Open Burning

The disposal by open burning of landscape waste originating on the premises shall be allowed from **Sept. 10-Dec. 15 and April 2-May 31, during the hours of dawn to dusk.** Please do not burn within 25 feet of a building or on the lakeshore. Burning on city streets is also prohibited. An alternative to burning, landscape waste may be taken to the landscape site one half mile East of Orleans on 140th Street. Please be considerate of neighbors with any respiratory issues or who place laundry outside for fresh air drying.

Public Docks

The City of Orleans owns two docks that are located at Sunset Park and Beach Ave.(south of the Fish Hatchery). These are provided for the enjoyment of the lakes by all citizens. Overnight parking of boats, trailers, etc in excess of 24 hours on City property is prohibited and boat hoists are not allowed to be stored on City property and must be removed within 24 hours of removal from the lake for the season.

Parking

Please be aware of the no parking ordinances and the location of no parking signs in designated areas. No overnight parking or camping is allowed in the City Park. South shore neighborhoods are especially alerted to not blocking the sidewalk to pedestrian traffic. No parking is allowed within five feet of any fire hydrant. **Parking violation citations WILL be issued starting Summer 2020.**

The City will not allow storage of boats, boat trailers, or any other vehicles, or materials on City Right of Way. This will especially affect the entire East side of 253rd Ave on the East side of Orleans. No boats or trailers are to be parked on the green space along the bicycle trail north of Reeds Run.

Temporary parking on city streets/right of way is only for a period of 72 consecutive hours. No fences, landscaping, gardens or signs are to be constructed on city street right of ways.

Snow Removal

The City contracts with Wedeking Construction for snow removal on the South and East sides of Orleans, & an agreement with Dickinson County takes care of the West side of the City. *NOTE: Mail boxes are placed in city right-of-way at the risk of the owner. City of Orleans assumes no liability for any damage caused by snow removal efforts.* **Piling or pushing of snow from your property on to city streets or city right-of-way is strictly prohibited.**

Mowing

The City has several areas that it takes responsibility for in mowing, picking up sticks/litter, and keeping weeds under control. The areas on the south shore between the old railroad and the street have been improved with a shallow swale to facilitate the flow of storm water. In order to maintain this swale the City does not allow gardening on that property.

The City does have an ordinance limiting the height of grass in town to 9" inches or less. Please keep your lawns maintained throughout the mowing season to avoid ordinance violation penalties.

The city asks that you consider mowing grass in the right of way areas adjoining your property as well. This helps keep your property taxes down. We also ask you to consider adopting any fire hydrant near you to mow around and keep it visible and accessible.

Street Lights

Anyone desiring to report the outage of a street light is asked to call Alliant Energy, at 1-800-255-4268, or report online at www.alliantenergy.com/streetlights to give them the street address nearest the outage. Please be aware that Alliant is continuing the transitioning to LED lights for street lighting.

Sidewalks/Bike Trails

Please be courteous on bike trails and do no litter. If there is a sidewalk in front of your property, please inspect for deterioration. Orleans sidewalk Regulation 820-2 states that it shall be the responsibility of the abutting property owners to maintain in a safe and hazard free condition any sidewalk outside the lot and property lines and inside the curb lines or traveled portion of the street.

Parking on sidewalks and bike trails is prohibited. These are for pedestrian use only! Please keep all landscape waste and garbage off of trails and city right-of-way. Let's all do our part to keep Orleans clean.

Water

The City is responsible for the maintenance of water mains and has easements to enter property to do so. Each resident is responsible for maintenance of the water line from their home to curb stop OR to City Right-of-way if curb stop is not located in ROW. All leaking water line must be repaired at owner's expense. *Homeowners are responsible for keeping your water meter from freezing. In the event your water meter freezes and needs replaced, you will be billed for the new meter.* Note: The city flushes City fire hydrants twice a year, Spring and Fall.

All Terrain Vehicles (ATV), ORV and Golf Cart Usage

The City has adopted Ordinances regarding the usage of these vehicles upon City Streets. All Terrain Vehicles as defined in Section 3211.1 of the Iowa Code may be operated on all City streets under the jurisdiction of the City of Orleans except primary road extensions or state highways.

Dickinson County Alerts

Residents are encouraged to sign up to receive emergency alerts through DickinsonAlert, the notification system provided through Dickinson County Emergency Management, by accessing their website at www.dcem.us

House Numbers

Please be responsible and realize what a tremendous advantage it is to public safety to make sure your house number is visible.

Stay Safe this Summer and wash your hands!

Please keep this notice for future reference